



Closets- Frequently Asked Questions

Product

What are WoodTrac® closets made of? Are they strong?

Our closets are a combination of 3/4" furniture-grade particleboard and MDF (Medium Density Fiberboard) with a high-definition micro paper laminate. The high heat and pressure used in manufacturing result in a very strong, environmentally-friendly product. Our 18" wide cabinet can hold 312 lbs (39 lbs per shelf), 24" wide holds 416 lbs (52 lbs per shelf), 30" wide holds 520 lbs (65 lbs per shelf).

Where are WoodTrac closets manufactured?

Our closet system is manufactured at our state-of-the art manufacturing facility in Archbold, Ohio.

How tall and deep are WoodTrac closet cabinets?

Our pre-packaged Full closet cabinets are 83" high, 15" deep and come in 18", 24" and 30" widths. Half cabinets are 46.5" H and Quarter cabinets are 18.5" H and come in 18", 24", 30" and 36" widths. Uprights are 3/4" thick, fixed shelves are 3/4" and horizontal shelves are 5/8" thick. They either come with adjustable shelves or drawers, doors and shelves.

What are the available finishes?

WoodTrac closets are available in White, Espresso, Salt Oak and Cherry finishes.

Can WoodTrac closet systems be modified later?

Yes. As your organizational needs change, you can modify your closet design by adding cabinets, adding accessories, or changing hardware. If you feel like you may want to adjust your closet system at a later time and have questions, please contact our Customer Service Team at 855.854.7465, woodtrac@sauder.com from 9 AM to 5:30 PM, Monday through Friday.

Are WoodTrac closets environmentally-friendly?

Our product is made of over 80% recycled products. All wood panels used at our production facility are "Environmentally Preferred Product" (EPP) by the Composite Panel Association.

Do WoodTrac closets have a warranty?

Yes. WoodTrac closets have a Limited Lifetime Warranty.

Product Care

Is my laminate closet water resistant?

No. While laminate products are durable, like any wood product they are not water resistant. We recommend quickly wiping any spilled liquid to prevent damage.

How do I clean my WoodTrac closet?

We recommend light dusting or wiping the surface with a wax-based polish (Pledge or Endust, for example) and a dry cloth. Spray should be applied to cloth and not directly to furniture. Never use any type of abrasive cleaner or soap detergent on laminate surfaces.

Planning & Installation

How much does a WoodTrac closet cost?

WoodTrac closets come in a variety of sizes, finishes and design options tailored to fit your home and organizational needs. Please use our closet configurator or contact us woodtrac@sauder.com to quote a specific project.

What is the benefit of installing my closet system on the wall versus the floor?

Note: Renderings may show floor standing option but units can be wall hung as well.

Wall Mounted. Free hanging allows units to hang above baseboards for quicker installation and allows homeowners to easily change out flooring or carpeting in the future. The wall mounted system also makes it easy to vacuum beneath your closet.

Floor Standing. You have a more built-in/custom appearance with floor standing units. Floor standing units can also hold more weight than wall mounted units.

What skills and tools are needed to install my closet system?

WoodTrac closets are intended to be a simple storage solution. You will need basic home improvement project abilities. The average homeowner's tool box has all the tools needed, including tape measure, level, drill, screwdriver and saw. If you would like to use power tools, we recommend starting power drills on low to avoid product damage during installation. We recommend professional installers have a miter saw, circular or table saw and cordless drill with countersink drill bit for precise and time-saving installation. A hacksaw or reciprocating saw is recommended for cutting metal rods.

Is there any cutting involved?

You will need to cut wall cleats, shelves and rods to length.

How much space do I need to leave on an adjoining wall in a walk-in closet?

We recommend 22" to 28" of space between your last unit and an adjacent wall where a unit or rod will run. This provides ample space for hanging clothes into the corner. Our closet configurator is designed to offer suggestions that take this space into account.

How do I install a WoodTrac closet?

Both wall mounted and floor standing WoodTrac closets are installed using our wall cleat system. The wall cleat helps secure your units to the wall and prevent tipping. All installations require our wall cleat. Begin by installing your wall cleat at a 79" height to bottom of the cleat. If wall hanging install the bottom of the wall cleat at least 75" above the baseboard. Then assemble your cabinets and attach them to the wall cleat. Next install any rods, shelves, drawers and/or doors. Step-by-step videos and instructions are available under the [Installation](#) tab.

How do I install this closet system onto a wall with steel studs in places such as high-rise condominiums or apartments?

For walls with steel studs, we recommend floor mounting cabinets only. If installing closet shelving only (no hanging cabinets) you may also use drywall anchors every 12".

Will I have leftover parts?

Occasionally, you will have a few extra pieces of hardware. If mounting to a wall, you will not need the included toe kicks for your storage cabinets. Each shelf for shelf cabinets comes with a toe kick that is optional to use if you decide to tilt shelves.

Product Ordering

How do I place an order for my WoodTrac closet?

Once you design your closet system utilizing the closet configurator, you can order your WoodTrac closet by contacting us at 419-446-3414 or woodtrac@sauder.com.

Can I order extra rods, drawers, shelves and/or doors for my closet?

Yes, you can add extra rods, drawers, shelves or doors to your WoodTrac closet at any point.

Do you sell accessories, such as baskets?

Currently, WoodTrac does not sell closet accessories but we do have a deal with Rev-A-Shelf to provide you discounts. Visit www.rev-a-shelf.com and use promo code 1sauder50 to get 50% off. Also, our unit widths are manufactured to meet industry standards so you can use any manufacturer's standard accessories. Please check accessories width compatibility before purchasing. Contact us 419-446-3414 or woodtrac@sauder.com with compatibility questions.